## 12 Components of a Strong Vision Health System of Care



## **Annual Vision Health Program Evaluation Checklist**

Evaluation Date:	Completed By:
Instructions: Review each comp	oonent described below. Select the "Yes", "No", or other response that
best describes your vision health	h program as it currently operates. Please note comments in the area
indicated. Once you have respo	ended to the questions in each of the components proceed to the "Vision
Health System Action Plan" loca	ited on page 7 to identify areas for attention or improvement in your
program.	

- 1. Our program ensures that all parents/caregivers receive educational material, which respects cultural and literacy needs, about the importance of:
  - a. Good vision for their child now and in the future.
  - b. Scheduling and attending an eye exam when their child does not pass vision screening.
  - c. Increased risk for vision problems in defined high-risk populations.

Check Yes or No	Point of evaluation
Yes No	We have vision health information in <u>all</u> native languages of the families that we
	serve.
Yes No	We discuss the importance of healthy vision as a part of proper child development
	in the general health information provided by our program.
Yes No	We provide parents with easy-to-understand* information on the visual
	milestones for children at all stages of life.
	*Information is written at an appropriate reading level, provides graphics as well as descriptions, and
	has been tested for ease of understanding.
Yes No	Our parent/and or health advisory committee(s) have reviewed our vision health
N/A	information for, content, clarity of instruction, cultural literacy, and reading level
	(4 <sup>th</sup> to 6 <sup>th</sup> grade level.)
Yes No	We provide health information to parents of children with special healthcare
	needs that describe their increased risk for vision problems.
Yes No	We have active Parent and Health Advisory Committees

Notes:	 	 	 

2. Our parent/caregiver written approval process for vision screening includes **permission** to:

Check Yes or No	Point of evaluation
Yes No	Share screening results with the child's eye care provider and primary care
	provider.
Yes No	Receive eye exam results for our program's records.
Yes No	Talk with the child's eye care provider for clarification of eye exam results and
	prescribed treatments.
Yes No	Share <b>eye exam</b> results with the child's primary care provider.

Notes:	 	 

- 3. We screen children's vision with age-appropriate and evidence-based tools and procedures, including optotypes (pictures) and/or instruments.
  - a. Follow national referral and rescreening guidelines.
  - b. Include vision screening training for your staff that leads to state and/or national certification in evidence-based vision screening procedures.
  - c. Ensure that contracted screening organizations use evidence based-tools and procedures, utilize national referral and rescreening guidelines, and clearly state that a screening does not replace an eye exam nor provide a diagnosis.

Check Yes or No	Point of evaluation
Yes No	If we use devices for instrument-based screening, the devices include software
	upgrades recommended by the National Center for Children's Vision and Eye
	Health at Prevent Blindness.
Yes No	If we use devices, the referral criteria is set according to recommendations from
	the National Center for Children's Vision and Eye Health at Prevent Blindness or
	our local eye care providers.
Yes No	If we use an "eye chart" as a test of visual acuity for optotype-based screening, the
	eye chart meets national/international design guidelines for standardized eye
	charts.
	We use appropriate occluders when screening the vision of our children with tests
Yes No	of visual acuity.
	If an outside person or agency screens the vision of our children, we have a
Yes No	process to review tools used.
Yes No	We follow national guidelines for when to rescreen children.
Yes No	We follow national guidelines for when to refer children.
Yes No	We follow the National Center for Children's Vision and Eye Health at Prevent
	Blindness' vision screening training program, we receive face-to-face training from
	our local Prevent Blindness affiliate program, or we participate in a state-approved
	training program.

Yes No	We ensure new staff members are formally trained within 3 months of				
	employment, through the National Center for Children's Vision and Eye Health at				
	Prevent Blindness, our local Prevent Blindness affiliate program, or a state-				
	approved training program.				
Yes No	We "refresh" training every 3 to 5 years through the National Center for Children's				
	Vision and Eye Health at Prevent Blindness , our local Prevent Blindness affiliate				
	program, a state-approved training program, or according to our state guidelines.				
Yes No	We ensure that contracted screening organizations use evidence based tools and				
	procedures, utilize national referral and rescreening guidelines, and clearly state				
	that a screening does not replace an eye exam nor provide a diagnosis.				

Notes: _			 

4. Our program creates policies for screening, referral, and support for the visual health of children with special healthcare needs.

Check Yes or No	Point of evaluation					
Yes No	We use guidelines from the National Center for Children's Vision and Eye Health at					
	Prevent Blindness for when to bypass vision screening and move directly to eye					
	exam.					
Yes No	We have a process to indicate in a child's files that the child met national					
	guidelines to bypass vision screening and move directly to eye exam.					
Yes No	We have a professional relationship with a Teacher of the Visually Impaired (TVI)					
	from the local school system to answer questions about how to support the visual					
	health of our children with special healthcare needs.					

Notes:	 	 	

5. We have standards in place for re-screening or referring difficult-to-screen (untestable) children.

Check Yes or No	Point of evaluation
Yes No	If a child will not participate in screening, we make another attempt as soon as
	possible, but within 2 weeks.
Yes No	If we are not successful with the first attempt at screening, we re-screen the child
	immediately using a different vision screening tool (test of visual acuity or an
	instrument) or at least within 2 weeks.
Yes No	If a child is untestable on the 2 <sup>nd</sup> attempt, we refer the child for an eye exam
	performed by an optometrist or an ophthalmologist.

Notes:		

6. We provide parents/caregivers with vision screening results in easy-to-understand language, which respects cultural and literacy needs and provides clearly defined next steps.

Check Yes or No	Point of evaluation
Yes No	Vision screening results are provided in both a written and verbal format to
	parents/caregivers.
Yes No	We provide vision screening referral information and follow up to care information
	in the native language of all families served by our program.
Yes No	Our vision screening referral information is written at a 4 <sup>th</sup> to 6 <sup>th</sup> grade reading
	level.
Yes No	Our vision screening referral information has been reviewed and approved by our
N/A	parent and health advisory committees.
Yes No	The follow-up actions for families are clearly described and parents are advised to
	act within a specified timeframe*.
	*For example, you may want to suggest that parents schedule an appointment within a week of
	referral because the time to receive a scheduled appointment could be as long as 3 months.

Notes:	 	 	

7. We have created a system for following-up with parents/caregivers to help ensure that the eye exam occurs following a failed vision screening.

Check Yes or No	Point of evaluation
Yes No	We conduct follow-up calls to families within a set time* after a vision screening
	referral.
	*Suggested time for follow-up calls is within one month.
	We provide electronic reminders (text or email) to families of referred children.
Yes No	We require a copy of a report from a primary care or eye care provider for all
	children referred from a vision screening.
Yes No	We provide vision accommodations for children with a diagnosed vision problem.
Yes No	We provide a parent peer-to-peer health support program to families that may
	need assistance overcoming barriers to health care (such as transportation,
	language, trusted care, adherence to treatment, emotional support, etc.)
Yes No	We have treatment plans for vision in place for children who have been prescribed
	care by an eye care provider.

Notes:	 		 	

8. We link parents/caregivers with resources for eye care and seek out eye care providers who specialize in the care and treatment of young children.

Check Yes or No	Point of evaluation
Yes No	We have an updated list of area eye care providers who serve children, and the list
	is given to families whose child has been referred for an eye exam (if families do
	not have an eye care provider they regularly see.)
Yes No	We provide families who may be underinsured or not have insurance coverage for
	an eye exam and/or glasses with access to programs for free or low cost vision
	services.
Yes No	We create opportunities for local eye care providers to speak with all families we
	serve about the importance of healthy vision in young children.
Yes No	We facilitate families' access to health insurance coverage for which their child
	may qualify (such as a state Medicaid program.)
Yes No	We have an eye care professional (optometrist or ophthalmologist) with vision
N/A	screening experience on our Health Advisory Committee.

Notes: _			

9. We take steps to ensure receipt of eye exam results on all referred children for their file.

Check Yes or No	Point of evaluation
Yes No	We use a reminder system to monitor child files to determine whether we
	received eye exam results from the eye care provider.
Yes No	We use the reminder system to contact the eye care provider if eye exam results
	are not received within 1 month of the eye exam.
Yes No	If eye exam results are not received within 1 month of the eye exam, we have a
	process to systematically request eye exam results.
Yes No	If eye exam results are not received after 3 systematic contacts, we stop the
	process and indicate in child files that eye exam results could not be obtained.
Yes No	If we see a pattern of challenges receiving eye exam results from specific eye care
	providers, we contact the eye care provider to brainstorm ways to make it easier
	to receive eye exam results.
Yes No	We can report outcome data on completed referrals.

Notes:		 	 

10. We help to keep the medical home informed by sending a copy of eye exam results to the child's primary care provider.

Check Yes or No	Point of evaluation				
Yes No	We have a system in place to send (mail, fax, e-mail) a copy of eye exam results to				
	children's primary care providers.				
Yes No	We indicate in child files the date eye exam results went to children's primary care				
	providers.				
Yes No	We indicate in child's file if we cannot obtain a copy of eye exam results to send to				
	child's primary care provider.				

Notes:	 	 	

11. We have a process in place to ensure that the eye care treatment plan prescribed for a child is followed.

Check Yes or No	Point of evaluation
Yes No	We contact a child's eye care provider if we do not understand the eye exam
	results or treatment plan.
Yes No	We review vision treatment plans quarterly to help ensure parents schedule and
	attend upcoming eye care provider follow-up visits.
Yes No	We have a process for contacting the parent if a child does not wear prescribed
	glasses or a patch.
Yes No	We have a process for alerting a child's eye care provider if the child does not wear
	prescribed glasses or a patch.
Yes No	We have resources to share with parents if their children refuse to wear prescribed
	glasses.
Yes No	We conduct a sensitive child- and family-centered assessment to identify barriers
	to following the prescribed vision treatment plan.

Notes:	 	 	 	

12. We evaluate the effectiveness of our vision health program annually.

Check Yes or No	Point of evaluation
Yes No	We compare screening results to eye exam outcomes to identify variations or
	needed revision in screening procedures.
Yes No	We ensure that the certifications for all trained vision screeners are current.
Yes No	We review all vision screening tools annually to ensure they are in good working order and any software or settings are updated before using them to screen vision of children
Yes No	We review our vision health program results annually with our parent and health advisory committees to identify needs and seek solutions for possible barriers to follow-up care.
Yes No	We report our end-of-year data to health, education, and community stakeholders.

Notes:	 	 	 

## Our Children's Vision Health System Action Plan

**Directions:** Review your responses from the program evaluation form and the notes written for each item. In all areas where "no" was the response selected, or your notes indicate a need for improvement, establish the next steps your program will take to improve efforts in that area. Once all responses have been accounted for, establish your top three priorities out of your needed actions, a date to review progress, and a completion date.

Needed actions:		
Priority #1:	 	
Priority #2:	 	
Priority #3:	 	

Visit <a href="https://nationalcenter.preventblindness.org/vision-screening-guidelines-by-age/">https://nationalcenter.preventblindness.org/vision-screening-guidelines-by-age/</a> for information and resources that will help you improve your vision and eye health program.